



Press Release

Avaya names T&N Telekom & Netzwerk AG as a Platinum Partner

T&N is the first system integrator in Switzerland to achieve this status

Dietlikon, in June 2008 – T&N Telekom & Netzwerk AG, the total solution provider in the IT and telecommunications sector, with head office in Dietlikon and branches in Zurich, Frauenfeld, Olten, Crissier and Geneva, is the first system integrator in Switzerland to receive the Platinum Partner status from Avaya.



This award is recognition of the broadly-based capabilities of T&N in the IP Telephony and Contact Centre sector, and underlines the cooperation that has been successfully practised for years between the two partners.

Up to now, Avaya has only awarded the Platinum status to 17 business partners in the whole of Europe. As a partner of Avaya over many years, T&N has continually invested in the education and training of its employees. „Form among its more than 90 employees, T&N now has 14 Avaya Certified Associates and three Avaya Certified Specialists at its disposal“, said Bruno Schmed, Head of the Convergent Solutions Division and member of the board of directors.

In addition to the qualifications of the employees, the certification status places great value on the business engagement, customer service and quality. These are regularly ensured by Avaya by, for example, on-site assessments and quality specifications.

„Avaya is proud to work together with this innovative and successful company, which has proved its competence at well over 100 customers with Avaya systems. We look forward with pleasure to many more successful and exciting years“, declared Peter Widmer, Channel Manager at Avaya Schweiz. In Switzerland, T&N is the first ever Platinum Partner in the history of Avaya.



About T&N Telekom & Netzwerk AG

T&N Telekom & Netzwerk AG, with its head office in Dietlikon and branch offices in Zurich, Frauenfeld, Olten, Crissier and Geneva is a service provider offering custom-made solutions in the areas of telecommunications and information technology in Switzerland and neighboring countries. T&N creates connections: telephony, information technology, servers and PCs, hardware and software, Wide Area Network and Local Area Network communication and cable engineering. Whether in terms of engineering, advisory services, project implementation or outsourcing, T&N offers networked and integrated solutions to meet its customers' needs.

For further information, please visit: www.t-n.ch

More about Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve marketplace advantage. More than one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony, Unified Communications, Contact Centers and Communications-Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large.

For more information visit www.avaya.ch

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